

ENTERPRISE APPLICATION MONITORING

Guarantee SAP &
OpenText enterprise
application health and
performance



xMon

XCENTER DIGITAL

SMART MONITORING

XMON

Enterprise Application Monitoring

xMon offers real-time status monitoring of critical enterprise SAP and OpenText server applications and business processes. xMon empowers clients to monitor end-to-end enterprise IT processes simultaneously to prevent system failure or damage. xMon complements and eases system administration for internal or outsourced IT departments by notifying administrators of server or application problems before these actually happen.

Enterprise Applications monitored by xMon

xMon offers standard monitoring packages for:

- ✓ SAP Content Server
- ✓ OpenText (Archive- & Content Server, ICC [OCR], VIM, Document Pipeline)
- ✓ Kofax Transformation Module (OCR)
- ✓ XCD (xTractor Invoices, xTractor for UiPath, xDPRO)
- ✓ WMD (xFlow for SAP and Windows)

To prevent is always better than to cure

xMon collects and processes system status data from various technical platforms, and KPI information from applications; safeguards against accidental downtime of critical systems; and protects against operational parameter breaches (such as free disk space). Whenever it discovers an irregularity, xMon immediately notifies the administrator in real-time by sending email or a text message.

Gain real-time, deep insight into Your enterprise applications

xMon fuels insight into the workings of IT operations based on historical and real-time data collection, which enables incremental fine-tuning as well as offering invaluable assistance in determining the root cause of problems. Real time and historical data is available to determine the exact time of an event or error, and also for evaluating trends. xMon's set up customized client configuration as well as guaranteeing data privacy and safety.

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Easy visualisation of monitored applications

xMon's engaging, modern and user-friendly dashboard makes it easy to quickly visualize the status and health of the monitored solutions including their subcomponents. xMon also monitors -in detail- numerous types of operational information such as workflow status, queue lengths, archive storage capacity, processing times, numbers of objects, processed/unprocessed messages; non-responsive services etc. The xMon server provides optional multitenant environment with dedicated and authorised access levels.

Non-intrusive, light-weight set up and operation

xMon is fast and easy to set up and configure. It is also non-intrusive as xMon simply requires an SMTP server to send emails (containing the status data in attachment). This solution design ensures that complex firewall configurations, exceptions in the security access rules or VPN tunnels, are not needed. Customers remain in full control of the channels used for distributing status data, and xMon works exclusively with status information data (not internal business data or documents), delivered directly to its server component. Additionally, there is no need for internet access on the monitored environments, whilst empowering end-users to monitor processes and applications running on multiple servers, or even in various data centres.

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xMon benefits at a glance

- ✓ Real-time visibility in enterprise system and application performance and health
- ✓ Prevent system & application failures and damage from occurring
- ✓ Ensures one-click integration with customer ticketing systems
- ✓ Easily view the status of monitored systems and processes in a user-friendly dashboard
- ✓ Be notified instantly by real time email or SMS alerts
- ✓ Available on premise and in the Cloud



XCENTER DIGITAL ("XCD") drives tangible digital finance transformation thru acknowledged Procure-to-Pay and Enterprise Content Management (ECM) services and automation solutions. Alongside our proprietary products, we offer core competences in OpenText, SAP and UiPath technologies. Incepted in 2008, we have delivered in excess of 250 enterprise projects, pro-actively manage services for over 40 blue-chip clients on an ongoing basis, and help buyers and suppliers digitize their Procure-to-Pay processes with innovative products that facilitate smart electronic invoicing, and bridge the gap to RPA 2.0's "unassisted bot".